



**Black Hawk College**  
**PURCHASING DEPARTMENT**  
**6600 34<sup>TH</sup> AVENUE**  
**MOLINE, IL 61265**

**DATE: October 4, 2023**

**TO BE OPENED ON**  
**October 26, 2023**

**RFP 01-24 ADDENDUM 1**

\*\*\*IMPORTANT\*\*\*  
 SHOW "RFP 01-24  
ADDENDUM 1" ON  
 OUTSIDE OF MAILING  
 ENVELOPE

**REQUEST FOR PROPOSAL (RFP)**  
**IT AUDIT SERVICES**  
**RFP 01-24 ADDENDUM 1**

Pursuant to the provisions of Section 3-27.1 of the Illinois Public Community College Act and rules and regulations adopted thereunder, sealed proposals subject to the conditions and requirements made a part hereof **will be received until 2:00 p.m. local time, on Thursday, October 26, 2023, in the Finance Office at Black Hawk College Quad Cities Campus, located at 6600 34<sup>th</sup> Avenue in Building One, Second Floor, Room 244A, then opened publicly, read aloud and recorded immediately thereafter when possible, in the Black Hawk Room, Room 255, for furnishing the goods or services described below, to be delivered or performed at the location(s) stated. Whether or not a proposal is timely shall be determined by reference to the clock located in the Purchasing Office of the College, and the determination of whether or not a proposal is timely in accordance with that clock shall be at the sole discretion of the Black Hawk College Purchasing Office and Board of Trustees, whose decision on that issue shall be final.**

**REFER INQUIRIES TO: MIKE MELEG**  
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**MOLINE IL 61265**

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**VENDOR INFORMATION:**

<b>Contact:</b>
<b>Company:</b>
<b>Address:</b>
<b>City/State/Zip:</b>
<b>Telephone:</b>
<b>Fax Number:</b>
<b>Email Address:</b>

**GENERAL**

Proposals are subject to the attached Standard Terms and Conditions (Attachment A).

**ADDENDUM 1**

Answers all questions received via e-mail by 5:00 p.m. on September 29, 2023.

Q: Can BHC confirm that when “Perimeter Penetration Testing” is specified, it is the intent to have the awarded company perform a penetration test in which testing traffic originates from outside of the BHC perimeter (i.e. the internet), also known as an external penetration test?

A: Yes this is testing from the outside (from the internet).

Q: Can BHC confirm the intent of “internal security scans”? Is it being requested that only automated, internal vulnerability scan are performed, or does BHC really want an internal penetration test?

A: BHC wants an internal penetration test. The expectation is spelled out under project scope. “Indicate percent of automated vs. human penetration testing, describe testing, and indicate number of hours spent on each. Include options for a brute force attack.”

Q: The Perimeter Penetration Testing sections specifies that there are “85 hosts total across the district and Internet facing”. Is it fair to assume that there are also 85 active hosts from an internal perspective as well, meaning that the total number of internal targets for the “internal security scans” is also 85?

A: No. There can be over 2,000 scannable items.

Q: Can all internal targets be reached from a single network location, or will a test system residing on BHC’s network need to be moved from subnet to subnet to fully test (or scan, if an automated vulnerability scan is what is being requested) all in scope systems?

A: It will need to be moved.

Q: Will BHC provide the target email addresses for the phishing, or will you leave it up to the awardee to discover this information through open source intelligence?

A: BHC will provide the email addresses for the phishing campaign.

Q: Similarly, will BHC provide phone numbers for the targets for the optional vishing?

A: Yes, up to 20 numbers.

Q: Engagement Timing - Is the College looking to have the services be completed in 2023 or 2024 once the contract is awarded?

A: BHC would like the audit started in 2023 and completed for the April 2024 BOT meeting.

Q: Internal Security Controls - For the Banner application programming testing procedures and documentation review, is the College looking for the vendor to evaluate the testing procedures and documentation for the processes involved with the College's testing of the Banner application or is the College looking for a code review and/or Web Application testing?

A: BHC wants the audit performed on the testing procedures and documentation review.

Q: Perimeter Penetration Testing - To clarify the perimeter penetration testing portion of the RFP request. It is our understanding that the selected vendor is to test against 2 Class C subnets (provided by 2 different ISPs) and 2 /27 subnets at the East Campus location. Within these in-scope subnets there are expected to be 85 live hosts. Is that correct?

A: Yes

Q: Internal Security Scans - Does the College want the selected vendor to execute internal "Authenticated" vulnerability scans or "Unauthenticated" vulnerability scans?

A: Authenticated

Q: Internal Security Scans - In the Internal Security Scans section the College mentions "Attempt to gain access to POS systems from external and any internal BHC network." Is this bullet point specifically focused on if internal access is gained during the external penetration test or is the College wanting the vendor to execute an internal penetration test?

A: Yes, this would be a penetration test

Q: Email Phishing – To confirm, the College would like the vendor to supply the platform to perform email phishing. Is that correct?

A: Yes, this would be using your own tool

Q: Has BHC worked with an external consultant for any earlier efforts related to this RFP? If yes, who and what was the nature of the project(s)?

A: This type of IT Audit is done every other year. Starting with this audit it will be done every year with the same vendor for 3 years with two (2) 1-year extensions.

Q: What is driving this project now for BHC?

A: It is best practice to perform these services on an on-going basis.

Q: Are there target dates for certain project milestones for this engagement?

A: BHC would like the audit started in 2023 and completed for the April 2024 BOT meeting.

Q: Regarding Attachment E: Do(es) BEP subcontractor(s) have to be state- or local-certified, or will BHC accept federal certification?

A: The aspirational goals the College would like to meet concerns State of Illinois certified vendors and/or their subcontractors.

Q: Is BHC looking to contract with one vendor for the entire project scope, or would BHC consider hiring multiple firms to perform different components of the project scope?

A: BHC would prefer all the entire project scope of the audit be done in house by one vendor but if any parts are subcontracted out, we require that to be disclosed. All scopes will be managed by one vendor.

Q: The scope of the 2023 RFP is similar to the scope of the 2021 RFP with the addition of the FTC Trade Commission Risk Assessment. Services in 2021 included an external pen test, internal and external vulnerability scans, a social email assessment and a PCI Segmentation assessment. Are you requesting any services on the RFP for 2023 that are different from the 2021 RFP (with the exception of the FTC risk assessment) or does the list of services in 2021 meet your needs?

A: This is correct. The audit is similar to the 2021 RFP except for the FTC risk assessment was added and some of the network, host and phishing campaign numbers have changed.

Q: The scope of cyber security testing in 2021 included approximately 100 active external assets and 500 internal assets, and the email phishing was sent to about 300 users. Is the scope for 2023 similar (within 20%).

A: The number of internal assets will be larger this year. There will be more subnets to scan.

Please be reminded of the following:

**10.ACKNOWLEDGEMENTS OF ADDENDA**

Signature of company official on original document shall be construed as acknowledgment of receipt of any and all addenda pertaining to this specific proposal. Identification by number of addenda and date issued should be noted on all proposals submitted.