

## CARES Grant Instructions

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| <b>If you have a student ID card and have previously received financial aid refunds at Black Hawk College...</b> | You will receive your CARES Grant within 14 business days using your selected refund method. If you need to update your refund selection, please do so as soon as possible at <a href="http://www.refundselection.com">www.refundselection.com</a> .   |
| <b>If you have a student ID card but have never received a financial aid refund at Black Hawk College...</b>     | Visit <a href="http://www.refundselection.com">www.refundselection.com</a> and enter the 16-digit card number into the box that says 'Your Personal Code', then select 'Get Started'. Follow the prompts to set up your refund preference. You will receive your CARES Grant within 14 business days.  |
| <b>If you do not have student ID card...</b>   | <p>Email the Bursar's Office (<a href="mailto:bursar@bhc.edu">bursar@bhc.edu</a>) from your myBH email address to request that a code be sent to you. A code will be sent to your myBH email address with instructions to set up your refund preference. A card will also be mailed to the address that BHC has on file.</p> <ul style="list-style-type: none"><li>– Direct Deposit using an existing checking or savings account will allow you to receive funds 1-2 business days after the College has disbursed the funds.</li><li>– Paper checks may take up to 30 calendar days.</li><li>– VIBE account access to funds varies. For the first five days after refund selection is made, students can access their funds electronically without a student ID present. After the 5th day, you must have your student ID present in order to access funds in the account.</li></ul> |

If you have any questions regarding BankMobile or your refund selection, please contact the Bursar's Office at 309-796-5200 or [bursar@bhc.edu](mailto:bursar@bhc.edu).